

Frequently Asked Questions

Vanuatu Tourism Infrastructure Project (VTIP)

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Frequently Asked Questions

1. General

1.1.1. Who is responsible for the project?

Government of Vanuatu with financial assistance from the New Zealand Government and the UN managed Enhanced Integrated Framework facility.

1.1.2. Which GoV agency is managing implementation of the project?

The Vanuatu Project Management Unit (VPMU).

1.1.3. What GoV ministries and departments are involved in project implementation?

Strategic Development	Project Management	Construction Management	Operations & Maintenance
Ministry of Trade, Tourism, Commerce and Ni-Vanuatu Business (MTTCNVB)	Prime Minister's Office (PMO)	Ministry of Infrastructure & Public Utilities (MIPU)	Ministry of Internal Affairs (MIA)
<ul style="list-style-type: none"> • Department of Tourism (DoT) • Department of Trade (DoTr) 	<ul style="list-style-type: none"> • Vanuatu Project Management Unit (VPMU) 	<ul style="list-style-type: none"> • Public Works Department (PWD) 	<ul style="list-style-type: none"> • Department of Local Authorities (DLA) • Port Vila Municipal Council (PVMC)

1.1.4. Who will manage and maintain the facilities after construction?

Port Vila Municipal Council (PVMC) are looking to employ a Seafront Beautification Manager. A committee will be set up to oversee the management of the seafront areas (Seafront Park and Fatumaru Bay Park).

2. Construction Works

2.1.1. Which GoV agency is overseeing the construction contract i.e. Principal?

Ministry of Infrastructure and Public Utilities (MIPU), through the Department of Public Works (PWD).

2.1.2. Who is the Engineer on the construction contract?

An engineering consultancy firm, Beca International Consultants Ltd, has been appointed as the Engineer to the Contract. Beca's role is to undertake construction contract administration and monitoring on behalf of PWD.

2.1.3. Who is the construction contractor?

Contract has been awarded to Hawkins Infrastructure Ltd (Hawkins).

2.1.4. When did construction start and when will it finish?

An instruction was given to Hawkins to take possession of the sites (Seafront Park and Fatumaru Bay Park) and commence construction works from 14th Sept 2015. Duration of construction works is 15 months. Construction works are expected to be completed by the end of 2016.

At the main wharf, an instruction was given to Hawkins to take possession of the site near the eastern port gates from 11th Jan 2016. Duration of construction works is 10 months. Construction works are expected to be completed by the end of 2016.

Hawkins provides 'staging plans', these are a general outline of the timings for each phase of the construction works and any related park works. The latest version of the staging plans are available on the VPMU Website: <http://vpmu.gov.vu>

2.1.5. Can the public access the Seafront and Fatumaru Bay Parks during construction?

Sections of the Seafront and Fatumaru Bay Parks will be closed off with security fencing and inaccessible during construction according to Hawkins' programme. Areas of the park not closed off with security fencing will be accessible to the public.

Note: Another construction contractor is undertaking construction works to upgrade George Kalsakau Drive (GKD) under a separate project, the Port Vila Urban Development Project (PVUDP). These works are happening concurrently and require additional closures to GKD. For queries regarding these works contact@PVUDP.com.

2.1.6. Can existing businesses and market stalls operate during construction?

Yes. Construction works have been planned in order to minimise disruption to existing businesses. Temporary relocation of some businesses operating within the park is required to allow construction works to be completed. Some have already been relocated.

Temporary disruption as a result of construction works is expected. This will mainly relate to additional construction traffic, noise from construction machinery and operations, car parking restrictions and limited access to some areas of the park.

2.1.7. Can the public use the carpark areas opposite Telecom Vanuatu Ltd, beside Nambawan Café and in George Kalsakau Drive during construction?

Yes. Temporary closure of carpark areas will be required in order to carry out the construction works and upgrade these carpark areas. Temporary carparking will be provided where possible.

2.1.8. Can the public use the existing toilets beside Nambawan Café during construction?

No. The existing public toilets have been demolished and a new public toilet facility will be built in a nearby location. Temporary public toilets have been provided by Jungle Zipline in the building behind Nambawan Café. See Jungle Zipline for access.

2.1.9. Can the public access the existing pontoons at the seawall during construction?

Yes. Temporary relocation of the pontoons will be required to allow the seawall to be repaired. Some have already been relocated to nearby locations within the Seafront Park. Existing pontoons will be reinstated after the seawall repairs are complete.

2.1.10. Can vessels moored at the seafront (i.e. Big Sista etc.) continue to operate during construction?

No. Vessels will need to be relocated to allow seawall repairs to be completed.

The Big Sista has already been relocated and is operating from the Tuna Fishing Wharf near the Department of Fisheries office.

2.1.11. How are the environmental impacts of the construction works being managed?

Environmental impacts will be managed in accordance with the laws of Vanuatu and existing legislation.

A Construction Environmental Management Plan (CEMP) for the works has been submitted to and approved by the Department of Environment. The CEMP sets out the mitigation measures that will be followed by Hawkins to manage the impacts on the environment.

Silt curtains have already been installed along the seawall around Hawkins work site. This is to minimise the impact of sediment on the marine environment. A copy of the CEMP is available from the contractor.

2.1.12. How are the public informed about construction progress, access restrictions or health and safety information?

Monthly newsletters are prepared by the VTIP team and distributed by the VPMU to inform the public on project progress, access restrictions and public health & safety matters. These newsletters are available at:

- VPMU’s office and selected GoV offices
- VPMU website, blog and Facebook page
- Via email to all stakeholders included in the VTIP Stakeholder Contact List
- Via email to all GoV email users through OGCIO
- Public noticeboards around the seafront and CBD areas.
- Cafes, restaurants and local businesses located near the seafront.

If you would like to be added to the VTIP Stakeholder Contact List to receive future updates in regards to the construction works, send an email to vtiptag@gmail.com with ‘Monthly Newsletter’ in the subject line.

2.1.13. Where does the contractor store their materials and equipment for construction?

Hawkins have established a temporary site compound at the Seafront Stage from which to manage the works. Additional office space has been secured on Level 1 of the Pacifica Building (above Uncle Bills, opposite UNELCO) on Rue de Paris.

The majority of equipment and materials are stored within Hawkins fenced off working areas at the Seafront Park, Fatumaru Bay Park and main wharf eastern gates.

2.1.14. What machinery is the contractor using?

Hawkins are using the following machinery:

- 20T and 6T Excavators
- 6 Wheel Truck
- 20T Crawler Crane
- 7.5KVA Generator
- Concrete Vibrator, Concrete Pump and Concrete Truck
- 5T Steel Wheeled Vibratory Compactor
- Welding Equipment
- Pile Driving Rig off a barge
- Tractor driven dewatering pump

2.1.15. What employment opportunities are there for locals?

Staff for the key project positions have already been filled. A number of local engineers and labourers have been hired to assist the Hawkins team. Local sub-contractors have also been engaged to undertake specific activities. Currently have 60 local labourers and this is likely to increase as the work progresses.

3. Information

3.1.1. Who can I contact if I have questions, comments or concerns regarding the construction works, or if I would like to access the construction sites?

Contact Hawkins Infrastructure Ltd (Hawkins) regarding construction or site queries on:

Hawkins Infrastructure Ltd

Pacifica Building (above Uncle Bills)

Rue de Paris

Senior Project Manager: Chris Schoonekker (chris.schoonekker@hawkins.co.nz)

Project Manager: Susan Temple (s.temple@hawkins.co.nz)

Project Engineer: Hannah Schofield (h.schofield@hawkins.co.nz)

Stakeholder Manager: Alex Palavi (Mobile 77 444 77)

Any other inquiries regarding the project can be directed to the Vanuatu Project Management Unit (VPMU).

Vanuatu Project Management Unit

Port Vila Mall Building, Paris Street

PO Box 192, Port Vila, Vanuatu

Tel: (678) 33240

Email: vpmu@vanuatu.gov.vu

Website: <http://vpmu.gov.vu>

3.1.2. Monthly Newsletter

If you would like to be added to the VTIP Stakeholder Contact List to receive future updates in regards to the construction works, send an email to vtiptag@gmail.com with 'Monthly Newsletter' in the subject line.

4. VITP Scope of Work

4.1. Seafront Park

4.1.1. What works are proposed at the seafront?

- Upgrade of Seafront Park open spaces and landscaping
- New Coastal promenade
- Seawall refurbishment
- New central pier and new sea steps
- New park furniture, planting, playground facilities and a BBQ area
- New water taxi jetty
- New market buildings (1 x large, 1 x small)
- New public toilet buildings (x2)
- Improved access to the seafront stage
- Upgrade to lighting
- Improved drainage

4.1.2. How many car park spaces will be provided?

16 carparks near Nambawan Café

Note: Car parking in George Kalsakau Drive (GKD) will be provided under a separate project; the Port Vila Urban Development Project (PVUDP). For further details, contact the PVUDP Team (contact@PVUDP.com).

4.1.3. Will public toilets be provided? Who will maintain them?

Yes. Two new public toilet blocks will be provided – one near Nambawan Café, one near Jill's Café. Port Vila Municipal Council (PVMC) are responsible for maintenance. There is likely to be a fee charged for use of the toilets. This is yet to be confirmed.

Temporary toilets accessible to the public have been provided during the construction phase of the VTIP. These are located behind Nambawan Café and are a private facility owned and managed by Jungle Zipline. A fee of Vt 100 is payable per person. See Jungle Zipline for access.

4.1.4. Who will pay the power bills for the street lights to improve security at night time?

Port Vila Municipal Council.

4.1.5. Who will manage the two new market buildings?

Port Vila Municipal Council (PVMC) will manage the two new market buildings.

4.1.6. How will market stalls be allocated?

Port Vila Municipal Council (PVMC) will advise.

4.1.7. How much will it cost to rent a market stall / tourism stall?

Port Vila Municipal Council (PVMC) will advise.

4.1.8. Will the face of the seawall have an overhang?

Yes. There will be a small overhang to the seawall, which will have rounded corners.

4.1.9. How is the sea wall being repaired?

The existing sheet pile wall below the waterline is generally in good structural condition while the sheet pile above the waterline has deteriorated over time. The

sheet pile wall above the waterline is undergoing cleaning and removal of rust scale followed by rebuilding with a new reinforced concrete wall surround.

4.1.10. Will the existing pontoons at the seafront remain in place?

Yes. Temporary relocation of the pontoons will be required to allow the seawall to be repaired. Existing pontoons will be reinstated after the seawall repairs are complete.

4.1.11. What plants will be used for landscaping?

All local plants will be used. For a full list of plants refer to the detailed design drawings and specifications included in the contract documents available from the VPMU or vtiptag@gmail.com.

4.2. Fatumaru Bay Park

4.2.1. What works are proposed in Fatumaru Bay Park (from Chantilly's Hotel to the Anchor Inn)?

- Upgrade of Fatumaru Bay Park open spaces and landscaping
- Protection of Coastal edge and rock revetment
- Resurfacing the car park opposite Telecom Vanuatu Ltd (TVL) House
- Improved drainage
- Upgraded lighting
- New furniture, planting and landscaping

4.2.2. How many carparks will be provided in the carpark opposite Telecom Vanuatu Ltd? 17 carparks in front of the Telecom Vanuatu Ltd (TVL) Office.

Note: Car parking in Fatumaru Bay Park along Lini Highway will be provided under a separate project, the Port Vila Urban Development Project (PVUDP). For further details contact the PVUDP Team (contact@PVUDP.com).

4.2.3. Will public toilets be provided? Who will maintain them?

No. There are no public toilets to be provided under the Vanuatu Tourism Infrastructure Project (VTIP) in Fatumaru Bay Park.

Note: Public toilets will be provided in Fatumaru Bay Park under the Port Vila Urban Development Project (PVUDP).

4.2.4. Who will pay the power bills for the street lights to improve security at night time? Port Vila Municipal Council.

4.2.5. Will the existing beach near Chantilly's remain?

Yes. The existing beach will be cleared of debris and beach enhanced with additional sand.

4.2.6. What is the Fatumaru Bay rock wall being made of?

The rock revetment is designed for and built from locally sourced coral limestone rock. The revetment is an engineered structure consisting of a geotextile overlaid by a rock filter under layer followed by an armour layer of large interlocking rock.

4.2.7. Will the public still be able to access the water in Fatumaru Bay?

Yes. A total of three small existing pocket beaches will be cleared and enhanced with additional sand. These will create recreational spaces for the public to access the water. The material placed on the beach will move and take some time to settle into a natural beach profile. At regular intervals and following significant storm events additional sand will need to be replaced on the beach.

Three new concrete access steps with handrails will be built in between the rock revetment to provide public access to the sea.

4.3. Coastal Walkway Connection

4.3.1. What works are proposed between Anchor Inn carpark and La Tentation?

- Open up existing coastal walkway
- Remove obstructions to public access
- New lighting

4.3.2. Who will maintain the coastal promenade?

This is yet to be agreed between PVMC and private landowners.

4.3.3. Why are works proposed on the Anchor Inn carpark site but not between Anchor Inn and La Tentation?

GoV have been in discussion with the private landowner for Anchor Inn carpark site. The revetment works have been positioned outside of the private property boundary to minimise impact on the adjacent land. Consent has also been obtained from the customary land owner for works on the foreshore. GoV approval for any future development of the Anchor Inn carpark site requires alignment with the overall concept for the VTIP.

GoV are still in discussions with private landowners between Anchor Inn and La Tentation, therefore work in these areas has been limited to date.

4.4. Portside Precinct

4.4.1. What works are proposed at the port?

- New Tourism Building at the eastern Port entrance
- Removal of existing structures at the eastern Port entrance
- Relocate the eastern port gates
- New street lighting, paving and landscaping
- Utilities

4.4.2. What works will be carried out on Wharf Road under the VTIP?

Works to be constructed under the VTIP includes:

- Relocation of port gates to provide more room for turning vehicles.
- New tourism building containing tourist information, money exchange, public toilets and staff facilities.
- Landscaping at the port gates to create a more welcoming and attractive entrance for visitors.

4.4.3. What works are proposed for Wharf Road and the bus / taxi parking arrangements?

Improvements to Wharf Road and the bus / taxi parking arrangements were proposed under the VTIP. The design was completed and delivered to GoV in 2014. It was agreed that construction of any Wharf Road works would be handed over to the PVUDP. Construction works have subsequently been delayed until completion of other major infrastructure projects in the vicinity of Wharf Road (i.e. Lapetasi Wharf Redevelopment, Paray Wharf Upgrade and the domestic shipping wharf) and further funding can be secured.

For further information regarding the timing for construction works along Wharf Road, please contact the VPMU (Tel: 33240, Email: vpmu@vanuatu.gov.vu).

4.4.4. Will the market stalls on Wharf Road still be able to operate during construction?

Yes. Hawkins will require temporary access (approximately 2 weeks duration) in order to excavate and install a soakage trench for the new tourism building toilet facilities.

Note: The Government of Vanuatu is proposing to implement a trial Traffic Management Plan (TMP) to improve the existing congestion on Wharf Road during cruise ship visits. As part of the trial TMP, it has been proposed to relocate the markets stalls inside the main wharf gate. Contact the Port Vila Cruise Tourism Committee via the Public Works Department or the Department of Tourism for further details.